### **Coaching Tips Video Scripts**

Describer: Title, Tips 1-8, Coaching techniques to enhance client discovery

**Female Voiceover:** In the next Frontier of Advice, these tips can help advisors uncover the keys to client fulfillment and well-being.

**Describer:** Tip #1, display of question mark icon and icon of ear on green grass-like background. Image with 3 people talking with brochures on desktop. word display: EXPLORE

### Female Voiceover: Coaching tip #1

Ask your clients for permission to explore priorities beyond finances. It opens the door to understanding other important aspects of your client's life that are part of their life plan.

**Describer:** Tip #2, display of question mark icon and icon of ear on green grass-like background. Word display: AFFIRM over image of 2 females talking.

## Female Voiceover: Coaching tip #2:

Begin by affirming the client's position – acknowledging their life concerns and areas of focus. Use validating statements to increase comfort and help convey empathy.

**Describer:** Tip #3, display of question mark icon and icon of ear on green grass-like background. Word display: REFRAME over image of a male smiling.

#### Female Voiceover: Coaching tip #3:

Post a question that could lead to a new consideration. Help your clients see situations and assumptions through a new lens.

**Describer:** Tip #4, display of question mark icon and icon of ear on green grass-like background. Word display: LISTEN over image of 1 male and 1 female talking.

# Female Voiceover: Coaching tip #4:

Listen with openness and curiosity, not judgment. Stay focused on the client's feelings without injecting your own.

**Describer:** Tip #5, display of question mark icon and icon of ear on green grass-like background. Word display: How is That Working for You? Over image of 1 male and 1 female talking.

### Female Voiceover: Coaching tip #5:

Ask open-minded questions. The right question can open the door to awareness, understanding, and insight.

**Describer:** Tip #6 display of question mark icon and icon of ear on green grass-like background. Word display: RECOGNIZE over image of a male and female couple talking over the desk to 1 female talking.

#### Female Voiceover: Coaching tip #6:

Recognize blocks grounded in fear or limiting beliefs. Encourage and reinforce your client's abilities and resolve to move forward.

**Describer:** Tip #7 display of question mark icon and icon of ear on green grass-like background. Word display: ACTION over image of 2 males talking over coffee.

# Female Voiceover: Coaching tip #7:

Forward the action. Put the ball in the client's court by asking a question that leads to next-steps.

Describer: Tip #8 display of question mark icon and icon of ear on green grass-like background. Image display of a icon of a person walking on a path in the shape of a human face with green grass-like background.

# Female Voiceover: Coaching tip #8:

Lead clients to the 'who' and 'why.' Help them to define the purposeful path to their broader life goals and a greater sense of well-being. Learn more by readying our latest white paper; 'The Next Frontier: Conversation, Connection, and Confidence.'

Describer: Image of front cover of brochure by First Clearing, and Ledermark Communications & Coaching, The Next Frontier, Conversation, Connection, and Confidence.

Describer: Words displayed: Are you First Clearing Empowered? First Clearing logo. Female Voiceover: Are you First Clearing Empowered?

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